



HOLLAND-BUKIT PANJANG
TOWN COUNCIL

Holland-Bukit Panjang
Town Council
Progress Report
2020–2023

A Home of *Possibilities!*



Bukit Panjang • Bukit Timah • Cashew • Ulu Pandan • Zhenghua

About Holland-Bukit Panjang Town Council

Holland-Bukit Panjang Town Council was formed on 13 November 2001 under the Town Councils Act. Local elected representatives and residents are empowered to decide on local estate management matters — determining the identity and character of our town.

The Town Council also manages and maintains the common property of housing estates, including facilities, horticulture and estate improvement works.

Approximately 51,999 Housing and Development Board flats and over 1,717 commercial units and stalls are currently under the management of Holland-Bukit Panjang Town Council.

Helmed by Members of Parliament, Holland-Bukit Panjang Town Council covers Holland-Bukit Timah Group Representation Constituency—consisting of Bukit Timah, Cashew, Ulu Pandan and Zhenghua—and Bukit Panjang Single Member Constituency.

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Words from Our MPs



Left to Right: Mr Liang Eng Hwa, Mr Christopher de Souza, Ms Sim Ann, Dr Vivian Balakrishnan, Mr Edward Chia

Dear Residents,

Despite the challenging past three years, we have stayed cohesive, compassionate and resilient. Life has now largely returned to normal, and we are glad to see families spending time together and enjoying the amenities in our estates.

We will ensure conservancy works and the town's upkeep continue to be of high standard. We have raised the wages of conservancy workers and cleaners who work tirelessly to keep our estates pleasant and liveable. We hope you will understand the need for the increase in service and conservancy charges (S&CC). Cost of living is an issue on all our minds, and we would like to reassure residents that the government will continue to provide S&CC rebates, ranging from 1.5 to 3.5 months, to defray the cost of living.

A Green Home

Greenery and sustainability are defining features of Holland-Bukit Timah and Bukit Panjang. Over the years, we have been building even more green spaces.

In 2021, Rail Corridor (Central) opened, allowing seamless access from Hillview and Bukit Timah to Rail Corridor (South). Earlier this year, we also opened Rail Corridor (North), which connects our constituency from Upper Bukit Timah all the way to Ghim Moh and further south to Tanjong Pagar.

Last year, we completed the restoration of the nostalgic Bukit Timah Railway Station, which now features amenities such as a cafe, a herb and spice garden, and a heritage gallery. In November 2022, Rifle Range Nature Park was launched, where residents can do birdwatching and explore a quarry among other activities. We hope to make our town greener and more sustainable.

Transport and Connectivity

LRT improvement work is ongoing: new train cabins are being delivered, while the signal and power systems are also being upgraded. We have been liaising closely with the respective agencies and will be providing residents an update within the next six months.

With the expanded network of cycling paths and park connectors, our towns are also now better connected. In February, we launched the Cycling Path Network that connects the entire Bukit Panjang Town. This allows residents to access key amenities by cycling on a safe and secure route.

We are also happy to announce that Phase 2 of the Cross Island Line (CRL) will open in 2032. CRL Phase 2 will include Turf City, King Albert Park and Maju MRT stations. There will be better connectivity and shorter travelling times for residents in Bukit Timah and Ulu Pandan to the west and east of Singapore.

“Let us work together to make Holland-Bukit Timah and Bukit Panjang a better home for all.”

New and Upgraded Amenities

In the last three years, residents would have noticed a range of new amenities. In 2021, we opened Bukit Panjang Polyclinic where residents can now access comprehensive healthcare services including chronic disease management, women's and children's health services and dental service. The polyclinic also includes a nursing home and a senior care centre. Last year, we unveiled Senja Hawker Centre, where you can find a wide array of affordable food choices. Residents can also look forward to the NS Hub opening soon which will offer services and activities for everyone.

The Ulu Pandan and Zhenghua Community Clubs (CCs) are currently undergoing upgrading and will reopen with better amenities to serve residents. These will be completed in October 2024 and the first quarter of 2025 respectively. In future, Bukit Timah will have a new integrated development featuring a CC and a redeveloped market and hawker centre at the doorstep of Beauty World MRT station.

Our team is working on various initiatives to make our town better for everyone. We would like to thank our residents for providing many useful suggestions. Many of these initiatives stem from the ideas and concerns that you share with us, and we hope you continue to do so. Let us work together to make Holland-Bukit Timah and Bukit Panjang a better home for all.

MPs for Holland-Bukit Panjang Town Council



亲爱的居民，

虽然过去三年充满了挑战，但我们团结一致，展现了怜悯和坚韧不屈的精神。如今，生活已大致恢复常态，我们很高兴看到许多家庭使用邻里设施，共享欢乐时光。

生活费是人人关注的课题，请您们放心，政府将继续提供1.5至3.5个月的服务与杂费回扣，帮助居民减轻生活负担。

打造绿色家园

绿化和可持续发展是荷兰—武吉知马及武吉班让重点关注的事项。过去两年，铁道走廊中部、南部和北部及射靶场自然公园已对外开放，武吉知马火车站也完成了翻修。

提升交通和加强衔接性

轻轨系统翻新工程仍持续进行，脚踏车道和公园连道也进一步扩大，加强了市镇的衔接性。今年2月，新的脚踏车道正式启用，把整个武吉班让市镇衔接起来。

还有一个好消息，那就是涵盖马城、阿尔柏王园和马裕地铁站的跨岛线第二阶段，将于2032年启用。到时，沿线的武吉知马和乌鲁班丹居民将享有更好的交通衔接，缩短往返新加坡西部和东部的出行时间。

增建和翻新设施

您们可能留意到，我们的市镇增添了许多新设施。在2021年，武吉班让综合诊疗所投入运作，它与一家疗养院和乐龄护理中心



Dance performance at Ulu Pandan Active Ageing Family Day 2023

同设在一栋大楼内。去年，信佳小贩中心正式开业。国民服役中心也即将启用，为居民带来更多服务和活动设施。

乌鲁班丹和正华民众俱乐部正在翻新，预计分别在明年10月和2025年第一季度竣工。武吉知马的美世界地铁站也将建造综合发展项目，并设有民众俱乐部及改建的巴刹与熟食中心。

我们感谢居民提供了宝贵的意见，其中许多措施是您们与我们分享构思和顾虑后推出的。我们希望您们继续提出反馈，与我们携手把荷兰—武吉知马和武吉班让打造成更美好的家园。

Para Penduduk,

Meskipun keadaan sepanjang tiga tahun lalu mencabar, kita kekal bersatu, saling berbelas kasihan dan berdaya tahan. Kehidupan kini telah rata-rata kembali normal, dan kami gembira melihat keluarga meluangkan masa bersama dan menikmati kemudahan di estet kita.

Kos sara hidup adalah satu isu di minda kita semua, dan kami ingin memberi jaminan kepada penduduk bahawa pemerintah akan terus memberikan rebat S&CC antara 1.5 hingga 3.5 bulan, bagi mengurangkan kos sara hidup.

Rumah Hijau

Kehijauan dan kemampanan adalah ciri-ciri utama Holland-Bukit Timah dan Bukit Panjang. Dalam dua tahun yang lalu, Koridor Rel Tengah, Selatan dan Utara telah dibuka, pemulihan Stesen Kereta Api Bukit Timah dilengkapi, dan Taman Semula Jadi Rifle Range dilancarkan.

Pengangkutan dan Keterhubungan

Kerja-kerja penambahbaikan LRT sedang dijalankan; bandar kita sekarang lebih terhubung dengan rangkaian laluan basikal dan penghubung taman yang diperluas. Pada Februari, kami telah melancarkan Rangkaian Laluan Berbasikal yang menghubungkan seluruh Bandar Bukit Panjang.

Kami juga gembira memaklumkan bahawa Fasa 2 Laluan Rentas Pulau (CRL) akan dibuka pada 2032, termasuk stesen-stesen MRT Turf City, King Albert Park dan Maju. Para penduduk Bukit Timah dan Ulu Pandan akan menikmati keterhubungan yang lebih baik dan masa perjalanan yang lebih singkat untuk ke barat dan timur Singapura.

Kemudahan Baru dan Dipertingkat

Penduduk telah melihat pelbagai kemudahan baru di bandar kita. Pada 2021, kami telah membuka Poliklinik Bukit Panjang, yang juga terdapat rumah jagaan dan pusat jagaan warga emas. Pada tahun lepas, kami telah melancarkan Pusat Penjaja Senja. Penduduk juga boleh nantikan pembukaan Hab NS tidak lama lagi yang akan menawarkan khidmat dan aktiviti bagi semua.

Kelab Masyarakat (CC) Ulu Pandan dan Zhenghua kini sedang dipertingkatkan. Kelab Masyarakat Ulu Pandan akan siap pada Oktober 2024, manakala Kelab Masyarakat Zhenghua pula pada suku pertama 2025. Di masa hadapan, Bukit Timah akan ada sebuah pembangunan bersepadu menggabungkan kelab masyarakat serta pasar dan pusat penjaja di depan pintu masuk stesen MRT Beauty World.

Kami ingin mengucapkan terima kasih kepada para penduduk kerana telah memberikan banyak cadangan yang bernas. Banyak inisiatif ini bermula dari idea dan keprihatinan yang anda kongsi bersama kami, dan kami harap anda terus melakukan sedemikian. Mari kita bekerjasama bagi menjadikan Holland-Bukit Timah dan Bukit Panjang rumah yang lebih baik bagi semua.



Zhenghua Hari Raya Dinner Celebration

அன்பார்ந்த குடியிருப்பாளர்களே,

கடந்த மூன்று ஆண்டு சவால் மிக்கவையாக இருந்திருந்தாலும், நாம் ஒற்றுமையாகவும், கருணையுடனும் மீள்திறனுடனும் இருந்துள்ளோம். இப்போது வாழ்க்கை பெருமளவு இயல்புநிலைக்குத் திரும்பியுள்ளது. குடும்பங்கள் ஒன்றாக நேரம் செலவழிப்பதையும், நமது பேட்டைகளில் உள்ள வசதிகளை மகிழ்ச்சியாகப் பயன்படுத்துவதையும் கண்டு நாங்கள் மகிழ்ச்சி அடைகிறோம்.

வாழ்க்கைச் செலவினம் நம் அனைவருடைய மனத்திலும் உள்ளது. வாழ்க்கைச் செலவினத்தைச் சமாளிக்க, அரசாங்கம் தொடர்ந்து 1.5 முதல் 3.5 மாதம் வரையிலான சேவை, பராமரிப்புக் கட்டணத் தள்ளுபடிகளை வழங்கும் என்று நாங்கள் குடியிருப்பாளர்களுக்கு மீண்டும் உத்தரவாதம் அளிக்கிறேன்.

ஒரு பசுமையான இல்லம்

பசுமையும் நீடித்த நிலைத்தன்மையும் ஹோலண்ட்-புக்கிட் தீமா, புக்கிட் பாஞ்சாங் வட்டாரங்களை அடையாளப்படுத்தும் அம்சங்கள். கடந்த இரண்டு ஆண்டில், நாங்கள் ரயில் நடைபாதையின் மத்திய, தெற்கு, வடக்குப் பகுதிகளைத் திறந்து வைத்தோம்; புக்கிட் தீமா ரயில் நிலையத்தின் மறுசீரமைப்புப் பணிகளை நிறைவுசெய்தோம்; ரைஃபில் ரேஞ்சு இயற்கைப் பூங்காவைத் திறந்து வைத்தோம்.

போக்குவரத்தும் தொடர்புத்தன்மையும்

இலகு ரயில் சேவைக்கான மேம்பாட்டுப் பணி தொடரும் அதேவேளையில், நமது நகரங்கள் இப்போது விரிவாக்கம் செய்யப்பட்டுள்ள மிதிவண்டிப் பாதை, பூங்கா இணைப்புப் பாதை ஆகியவை அடங்கிய கட்டமைப்புடன் மேலும் சிறப்பாக இணைக்கப்பட்டுள்ளன. பிப்ரவரியில், நாம் ஒட்டுமொத்த புக்கிட் பாஞ்சாங் வட்டாரத்தையும் இணைக்கும் மிதிவண்டிப் பாதைக் கட்டமைப்பைத் திறந்து வைத்தோம்.

வட்ட ரயில் பாதையின் இரண்டாம் கட்டம் 2032இல் திறக்கப்படும் என்பதையும் நாங்கள் மகிழ்ச்சியுடன் தெரிவித்துக்கொள்கிறோம். டர்ஃ சிட்டி, கிங் ஆல்பர்ட் பார்க், மாஜு பெருவிரைவு ரயில் நிலையங்கள் வட்ட ரயில் பாதையின் இரண்டாம் கட்டத்தில் இடம்பெற்றிருக்கும். புக்கிட் தீமா, உலு பாண்டான் வட்டாரங்களில் உள்ள குடியிருப்பாளர்கள் மேம்பட்ட தொடர்புத்தன்மையைக் கொண்டிருப்பார்கள். சிங்கப்பூரின் மேற்குப் பகுதியிலிருந்து கிழக்குப் பகுதிக்கு குறுகிய பயண நேரத்தையும் அவர்கள் கொண்டிருப்பார்கள்.

புதிய, மேம்படுத்தப்பட்ட வசதிகள்

நமது நகரத்தில் பலதரப்பட்ட புதிய வசதிகள் உருவெடுத்திருப்பதைக் குடியிருப்பாளர்கள்



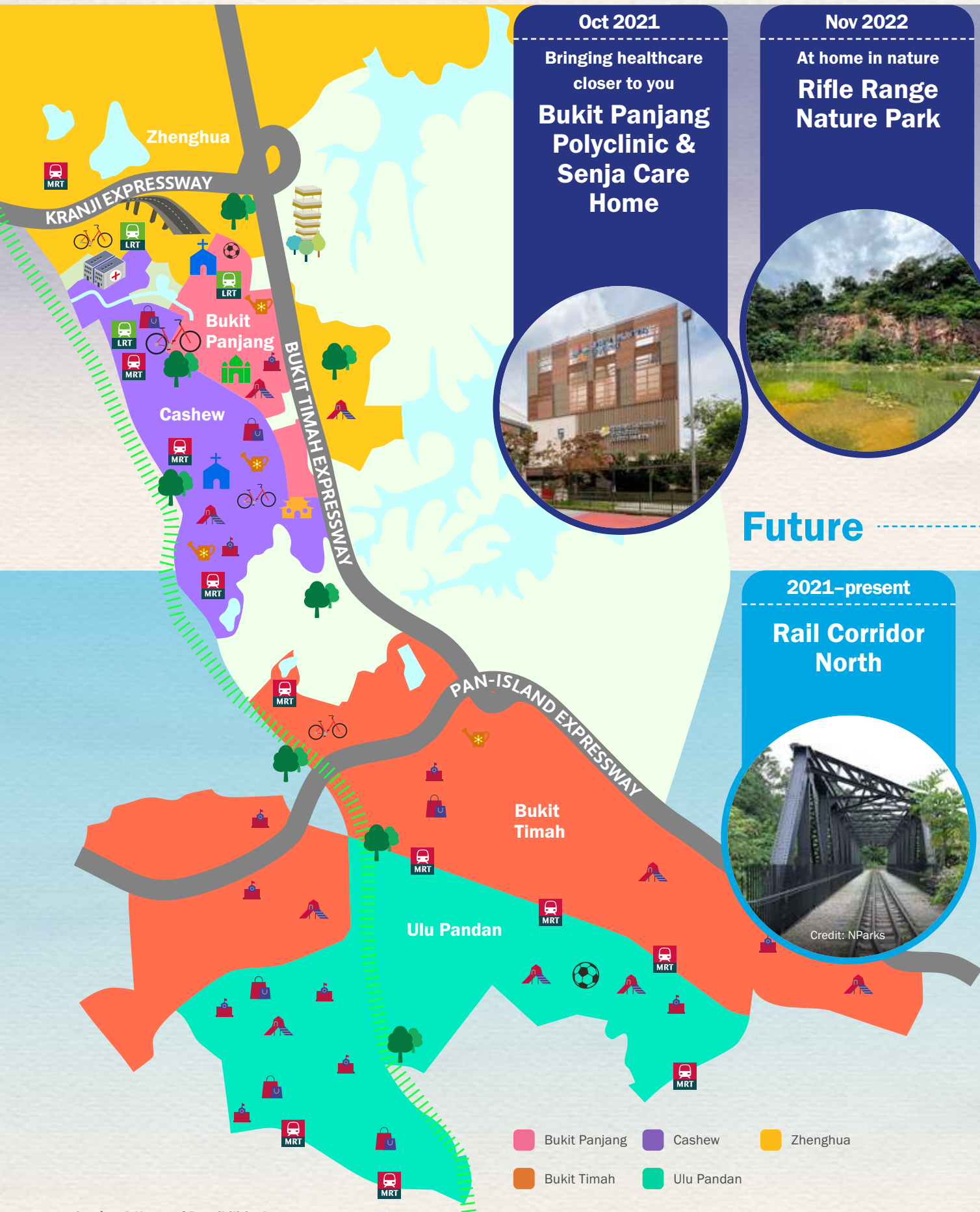
Ms Rosepriya and her family

உணர்ந்திருப்பார்கள். 2021இல், நாம் புக்கிட் பாஞ்சாங் பலதுறை மருந்தகத்தைத் திறந்து வைத்தோம். இங்கு ஒரு தாதிமை இல்லமும் மூத்தோர் பராமரிப்பு நிலையமும் உள்ளது. கடந்த ஆண்டு, நாம் செஞ்சா உணவங்காடி நிலையத்தைத் திறந்து வைத்தோம். விரைவில் திறக்கப்படவுள்ள தேசிய சேவை நடுவத்தையும் குடியிருப்பாளர்கள் ஆவலுடன் எதிர்பார்த்திருக்கலாம். அங்கு அனைவருக்கான சேவைகளும் நடவடிக்கைகளும் வழங்கப்படும்.

தற்போது, உலு பாண்டா, செங்ஹுவா சமூக மன்றங்களில் மேம்பாட்டுப் பணிகள் நடைபெற்று வருகின்றன. அவை அக்டோபர் 2024இலும் 2025ஆம் ஆண்டின் முதல் காலாண்டிலும் முறையே நிறைவுபெறும். வருங்காலத்தில், புக்கிட் தீமாவில் புதிய ஒருங்கிணைந்த மேம்பாடு அமையவிருக்கிறது. அதில் சமூக மன்றம், மறுமேம்பாட்டுக்கு உட்படுத்தப்பட்ட சந்தை – உணவங்காடி நிலையம் ஆகியவை பியூட்டி வோர்ல்ட் பெருவிரைவு ரயில் நிலையத்தின் வாயிலில் அமையப்பெற்றிருக்கும்.

நமது நகரை அனைவருக்கும் மேம்பட்ட இடமாக மாற்றுவதற்கு நமது குழு பல திட்டங்களில் பணியாற்றி வருகிறது. நாங்கள், பல பயனுள்ள யோசனைகளை முன்வைத்த நம்முடைய குடியிருப்பாளர்களுக்கு நன்றி தெரிவித்துக்கொள்ள விரும்புகிறோம். நீங்கள் எங்களுடன் பகிர்ந்துகொண்ட யோசனைகள், அக்கறைகள் ஆகியவற்றிலிருந்து உதித்தவையே இத்திட்டங்களில் பல. நீங்கள் அவ்வாறு தொடர்ந்து செயல்படுவீர்கள் என்று நாங்கள் நம்புகிறோம். ஹோலண்ட்-புக்கிட் பாஞ்சாங், புக்கிட் பாஞ்சாங் பகுதிகளை அனைவருக்கும் மேம்பட்ட இல்லமாக மாற்ற, நாம் ஒன்றிணைந்து பணியாற்றுவோமாக!

Key Milestones Completed



Stronger Ties in a Greener Neighbourhood

From the Home Improvement Programme to an expanded cycling network, the slate of upgrading works in Holland-Bukit Panjang in the past two years has given us a greener, more convenient and beautiful town.

Find out what are some of the infrastructure, sustainability and community enhancements in our neighbourhood that have brought people closer together in creating homes we love.

Infrastructure

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Sustainability



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Caring for Our Workers	40



Report at a Glance

Infrastructure





Bukit Panjang Cycling Network
partnered with LTA
connects to Bukit Panjang MRT station and all eight LRT stations

Drop-off points

3	1	20
completed	ongoing	proposed






New shelters over barrier-free access ramps
Sheltered linkways, covered walkways

19	8	22
completed	ongoing	proposed




New futsal court
near Blk 550 Segar Road, SLA partnership completed in May 2023


Downtown Line Extensions
to be completed by 2030



Zhenghua Pets Park @ Segar Close
beside West Spring Primary School opened in 2022



36
HDB Block lifts are upgraded



Mobile CCTV Installation
14 deployments since Nov 2021


FY2021 TCMR Operational Report
April 2021 - March 2022

HBPTC has achieved **“Green”** for all operational indicators consecutively for three years since 2020.

Sustainability

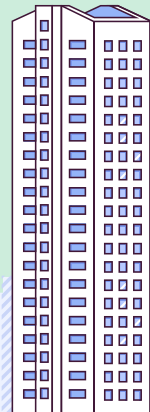
Bukit Panjang is now fully illuminated by LED lighting, with **more than 118,355** LED lights installed






Rejuvenation of Green Corridor and Nature Parks
45 Green Areas under TC management

Access to Open Electricity Market
427 blocks have access to Open Electricity Market, surpassing 2022 goal of 411 blocks




Total plot size of more than **10,000sqm**

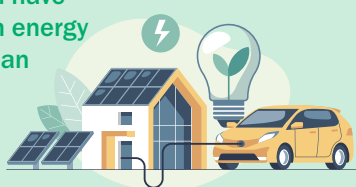
48 Community Gardens



1,040 trees planted out of the original 2030 goal of **1,000** trees




By 2030, **48,000** households will have access to clean energy through the clean energy market




Estate Cleanliness
(Apr 2019 to Mar 2020) Average of **1.69** observations per block
(Apr 2022 to Mar 2023) Average of **1.62** observations per block

Estate Maintenance
(Apr 2019 to Mar 2020) Average of **3.35** observations per block
(Apr 2022 to Mar 2023) Average of **3.37** observations per block

Community



Within 2 weeks, **500** HDB Block lifts were sanitised and lift buttons coated with SDST coating during COVID period



145 cleaners and migrant workers—Singapore’s unsung heroes—work hard to keep our living environment clean and comfortable



10 sets of MRT seats upcycled at HDB blocks



We recognised the labour of our workers with **Cleaners’ Appreciation Day**

Tree Planting Day and Litter Picking Event

Lift Performance
(Apr 2019 to Mar 2020) Total of **10.00** index points
(Apr 2022 to Mar 2023) Total of **10.00** index points

S&CC Arrears Management
(Apr 2019 to Mar 2020) Total of **10.00** index points
(Apr 2022 to Mar 2023) Total of **9.00** index points

Residents' Favourite Town Enhancements



“

The new flyover connecting to the expressway is so convenient and time-saving when I am travelling to Choa Chu Kang.

Ms Jananee Palanisamy
Segar Road Resident



KJE-Senja Flyover



“

The residents' gym is very convenient, plus it's free. It's especially good for old folks who may not be so mobile as it is located near where they live.

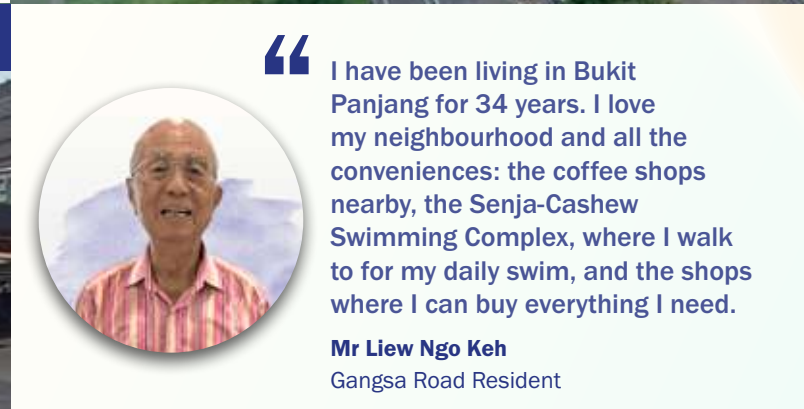
Mdm Siti Hairunisa
Senja Road Resident



Residents' Gym



Ghim Moh Market



“

I have been living in Bukit Panjang for 34 years. I love my neighbourhood and all the conveniences: the coffee shops nearby, the Senja-Cashew Swimming Complex, where I walk to for my daily swim, and the shops where I can buy everything I need.

Mr Liew Ngo Keh
Gangsa Road Resident



Bukit Panjang Linkway



“

Thanks to the extensive network of covered walkways, staying active and mobile in our heartlands is a true delight.

Mdm Jenny Yim
Bukit Panjang Resident



“

I love Ghim Moh Market—I think it is one of the best hawker centres in Singapore. It was my go-to place for breakfast and lunch for many years. It holds many wonderful memories for me and my family, spending time together and chatting over a good hawker meal.

Mr Nathaniel Woo
Ghim Moh Resident



Ulu Pandan Community foyer



“

My children love seeing the solar panels as they represent a way of loving the environment. We are very happy that our estate is helping to reduce the consumption of fossil fuels.

Ms Yvonne Looi
Ghim Moh Link Resident



Solar Panels



Senja Hawker Centre



“

My neighbourhood has changed so much in the last five years. Now with all the new amenities like Senja Hawker Centre, I get to meet so many people. It is really meaningful to chat with them and talk about life.

Ms Rani S.
Senja Road Resident



Park Connector Network



“

The Park Connector Network has improved so much over the years. I don't really go on the road as a cyclist, so the cycling network provides a safe environment for me.

Mr Jason Lee
Clementi Ave 4 Resident

Infrastructure

Connectivity and access projects not only draw people closer together, but they also create an environment for us to live and play in convenience. Over 83 town enhancement projects have been completed since 2020 as Holland-Bukit Panjang continues to evolve to bring a better quality of life for its residents.

Playground at Block 304 Clementi Avenue 4

New Developments

2

New shelters over barrier-free access ramps

New futsal court

near Blk 550 Segar Road

2

Indoor gyms completed as of July 2023

Recreational Area at Block 16 Ghim Moh Road

Indoor Gym at Block 434 Fajar Estate

BFA Ramp with Shelter at Blk 3 Ghim Moh Rd

Futsal Court



Accessibility

A shorter travelling time means we can get home earlier to be with our family and enjoy the incomparable warmth of home.

Launch of **Downtown Line 2** and improvements to the LRT system

Launch of **2 new flyovers** along Upper Bukit Timah

Opening of **Senja/KJE Flyover** in Dec 2022



With the newest cycling paths, there are now approximately

16 km

of cycling paths across the town



Bukit Panjang cycling path

Maintenance

Diligent maintenance provides a pleasant, clean and safe environment for us and our loved ones.

7

Ongoing Home Improvement Programme
1 completed, 18 proposed as of July 2023

Dengue Prevention

with pest control teams and their conservancy

Neighbourhood Renewal Programme

2 completed

2 proposed

HDB blocks as of July 2023



Playground beside Ghim Moh Market



Pest Control Treatment

Infrastructure

Accessibility



Bukit Panjang cycling path



Projects of covered walkways and sheltered linkways

19 | **8** | **22**
completed | ongoing | proposed



Barrier-free access with ramp at Block 168 Petir Road

A town's accessibility confers many advantages, chief among these is better connectivity to the city-centre and other hubs where we converge to work or socialise.

The Town Council has been consistently improving the town infrastructure to provide greater accessibility to residents. These physical upgrades in Holland-Bukit Panjang in the past two years continue to be driven by our commitment to build an inclusive environment that considers all ages and abilities.



Drop-off points

3 | **1** | **20**
completed | ongoing | proposed



Infrastructure

WHAT WE ARE DOING

We take care of our wheelchair users and elderly by providing more barrier-free access, while sheltered linkways let us go about our lives in comfort, regardless of the weather.



Sheltered barrier-free access at Block 212 Pending Road



Artist's impression of Senja Flyover

Bukit Panjang Cycling Network

partnered with LTA connects to Bukit Panjang MRT station and all eight LRT stations

3

sheltered barrier-free paths completed as of July 2023

Barrier free access points connected to bus stops and mrt stations

12
completed

1
ongoing



Barrier-free access with ramp near Block 31A Ghim Moh Link



Covered linkway to major amenities at Block 457 Segar Road



Residents at the launch of Bukit Panjang Cycling Paths

Lift Upgrading Programme

12
blocks completed

11
blocks ongoing



Lift Upgrading Programme

Infrastructure

Maintenance



Bukit Timah estate



Installed
CCTVs
at lifts

1,172
CCTVs installed

60 flight
hours of **drone**
inspection

were covered for 15 blocks
(Jun–Aug 2023)



One of the key responsibilities of the Town Council is the upkeep and maintenance of our town.

Whether it is the repainting of our housing blocks or lift upgrading, these projects collectively contribute to a safer, more aesthetically pleasing town where residents can feel secure and comfortable.

Diligent maintenance ensures that our public spaces and amenities will always be clean and liveable—so that you can be proud to call Holland-Bukit Panjang your home.

Periodic facade inspection for normal building inspection with drones would take 2–3 weeks.



Drone inspection

Infrastructure



Town Improvement

We keep your estates in tip-top condition with our slate of upgrading and improvement programmes.



View of Clementi Gateway View and NorthArc Estates in Bukit Timah Division

Home Improvement Programme (HIP)

is implemented by the HDB in collaboration with the Town Council.

1 | **7** | **18**
completed | ongoing | proposed
as of July 2023



Pavilion at Block 16 Ghim Moh Road



BBQ Pit at Block 208 Clementi Avenue 6



Neighbourhood Renewal Programme (NRP)

The NRP ensures that every block and precinct, no matter their age, will always be a great place to live in.



Drop-off porch at Blk 104 Clementi St 14

2

Proposed NRP Programme
as of July 2023

Lift Enhancement Programme

In FY 2021 to FY 2023,
375 lifts
are selected for the LEP.



Lift Replacement Programme

36 | **11**
lifts replaced from 2020 till now | lifts proposed to replace



Lift surveillance camera



HDB lift

All Lifts
are fitted with surveillance cameras

Infrastructure
Maintenance



Routine & Cyclical Works and Maintenance

Our regular repairs and redecoration works ensure your estate will always look its best.

Estate Inspection



6 ongoing
Repairs and
Redecoration projects



Estate Inspection



Lift Maintenance



We carry out regular
dengue prevention and pest control
to keep you and your loved ones safe.

Dengue Prevention in Zhenghua 2021



Rodent Treatment



Pest Control Treatment



Infrastructure

New Developments



In the past two years, we have built new community spaces such as futsal court as well as healthcare amenities like the Bukit Panjang Polyclinic and Senja Care Home.

World-class public healthcare is now just a stone's throw away, while the new indoor gyms will also make the pursuit of an active, healthy lifestyle much more convenient.

These town improvements are the fruit of a long process of planning and development, borne out of a desire to serve our residents better. The Town Council will continue to pay attention to residents' needs and work to make Holland-Bukit Panjang an exemplary town in Singapore.



Senja Hawker Centre

With 28 stalls serving up a wide array of delectable offerings, the new Senja Hawker Centre is a delightful addition to Bukit Panjang.



Infrastructure

New Developments



New developments for the elderly

Residents' indoor gyms

2 completed
5 proposed



Sheltered Gym at Block 256 Bangkit Road



Fitness corner at Blk 434 Fajar Estate



Indoor Gym at Block 434 Bukit Panjang Ring Road



Fitness corner opp Blk 257 Bangkit Road



New developments for families



Mr. Liang and Edward Chia visiting residents at Bukit Panjang Polyclinic



Bukit Panjang Polyclinic

Bukit Panjang Polyclinic

opened in Oct 2022, bringing world-class public healthcare to your doorstep.



New developments for sports



Playground next to Block 7A Ghim Moh Road



Futsal court near Blk 550 Segar Road

Construction of 29 new playgrounds for children to get active since May 2021



New developments for the community

The new community hall can accommodate 300 people for various occasions and events.



Zhenghua Family Fiesta @ Segar Hall

New futsal court near Blk 550 Segar Road completed in May 2023



Blossom Palmview Pets Park opening, 2022

Zhenghua Pets Park @ Segar Gardens beside Blk 480A Segar Road

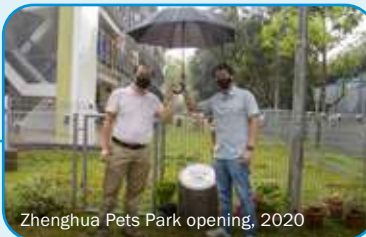
opened in 2020 and

Dog Run Park @ Blk 550 Segar Road

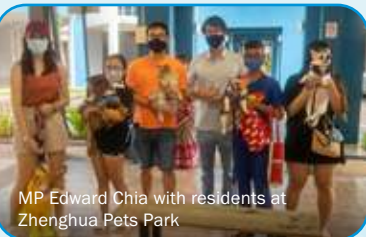
opened in 2022



Blossom Palmview Pets Park opening in 2022



Zhenghua Pets Park opening, 2020



MP Edward Chia with residents at Zhenghua Pets Park



Sustainability

At Holland-Bukit Panjang Town Council, sustainable development is at the heart of what we do. Even as our town sees continual improvements, we believe that progress should not come at the expense of the environment. Our future depends on us and how we treat our environment — this is why we focus on greening and clean energy initiatives.

Our Priority Goals

Guided by our sustainability framework, we referenced the 17 Sustainable Development Goals (SDGs) under the United Nations and adopted eight relevant goals for Holland-Bukit Panjang after a rigorous evaluation process.



3 GOOD HEALTH AND WELL-BEING	Ensure healthy lives and promote well-being for all	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	Build resilient infrastructure, promote inclusive and sustainable industrialisation, and foster innovation	13 CLIMATE ACTION	Take urgent action to combat climate change and its impacts
4 QUALITY EDUCATION	Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all	11 SUSTAINABLE CITIES AND COMMUNITIES	Make cities and human settlements inclusive, safe, resilient and sustainable	17 PARTNERSHIPS FOR THE GOALS	Strengthen the means of implementation, and revitalise the global partnership for sustainable development
7 AFFORDABLE AND CLEAN ENERGY	Ensure access to affordable, reliable, sustainable and modern energy for all	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	Ensure sustainable consumption and production patterns		

By early 2030s			Current Accomplishment	
3 GOOD HEALTH AND WELL-BEING	Number of gardeners increase by 100%	We plan to add another 1,000 trees to Holland-Bukit Panjang	1,117 gardeners in Town	1,040 of 1,000 new trees planted in 2020–2023
4 QUALITY EDUCATION	Hosting 700 community education outreach	10,000 people per year for community education outreach	Educating the public through 7 programmes/activities including: • Keep Singapore Clean • Learning/Rewarding Green Habits • Recycling by Residents' Committee, Public, and many more • SG Recycle Project • Cleaners Appreciation Day	
7 AFFORDABLE AND CLEAN ENERGY	• Install solar PV panels to at least 50% of HDB residential blocks • Provide contestable electricity supply to all blocks • Install solar panels for an additional 210 blocks		Installed solar panels in 212 of 500 HDB residential blocks	Solar panel energy household power supply conversion to 32,790,782 kWh/year
9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	Holland-Bukit Panjang 12,578 OneService app users that allows users to report estate issues directly to the agencies		14 mobile CCTVs deployed at common areas	60 flight hours of drone inspection were covered for 15 blocks (Jun–Aug 2023) Vertical Garden in Bukit Panjang
11 SUSTAINABLE CITIES AND COMMUNITIES	Recruit 10,000 friends of Town Council	The Town Council is aligned with the City in Nature pillar in Singapore which aims to produce 30% of its food locally by 2023	Installed 1,172 lift surveillance cameras	Neighbourhood Renewal Programme benefitted over 13,500 households across 7 projects 2 urban farms in Zhenghua
12 RESPONSIBLE CONSUMPTION AND PRODUCTION	Smart LED Lighting	Adopt new smart technologies to achieve responsible consumption of water and electricity Set up an energy and water consumption monitoring system	<90% of town fitted with LED lighting 7 rest areas for conservancy workers	<118,355 lights replaced with LED lighting 49,068 kWh/day energy savings
13 CLIMATE ACTION	Full implementation of green procurement policies	Attain Eco-Office certification annually at our council office	Certified as an Eco-office by the Singapore Environment Council since 2014	500 Eco burners located across Holland-Bukit Panjang, with coverage expanding
17 PARTNERSHIPS FOR THE GOALS	Strengthen 3P (Public, Private and People) partnerships to enhance sustainability in township management		32 projects completed with our residents: • SG Recycle Project • SMRT Upcycling • Sports-In-Precinct • Pilot Wayfinding Project • Urban Farms • Cleaners Appreciation Day • SG Clean Day • Photo Contest 2022 • Tree Planting Events • Bukit Panjang Green Library	

Sustainability

Clean Energy



Dr Vivian Balakrishnan introducing new solar panels in HBPTC's Sustainability Report 2021

As we face the global challenge of climate change, the Town Council is committed to reducing our town's carbon footprint by tapping on clean energy.

The Town Council has increased the number of solar panels, built more electric vehicle charging stations and adopted smart technologies for more efficient use of water and electricity, among other initiatives.

Holland-Bukit Panjang will continue to seek out innovative solutions and strive to be at the forefront of sustainable development, in order to safeguard our environment for future generations.

We will continue to update our sustainability plans and progress through our sustainability reports, in alignment with Singapore's Green Plan 2030.



Solar panels on top of HDB blocks



Solar Panels from Blk 3,4 Queens Road

Solar panel energy household power supply conversion to

32,790,782
kwh/year



Close-up of solar panels on top of HDB block



LED lighting at HDB blocks

Bukit Panjang is now fully illuminated by LED lighting, with

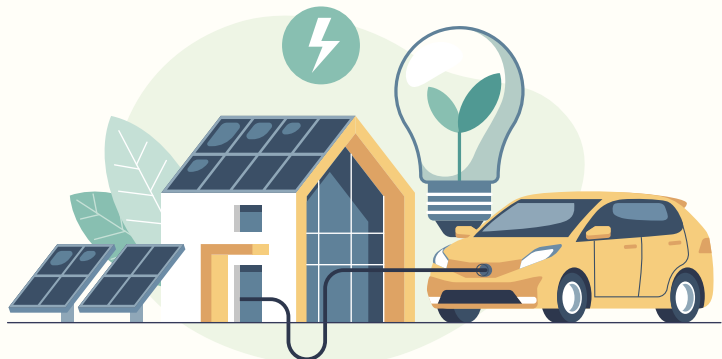
more than 118,355

LED lights installed

By 2030,

48,000

households will have access to clean energy through the clean energy market



WHAT WE ARE DOING

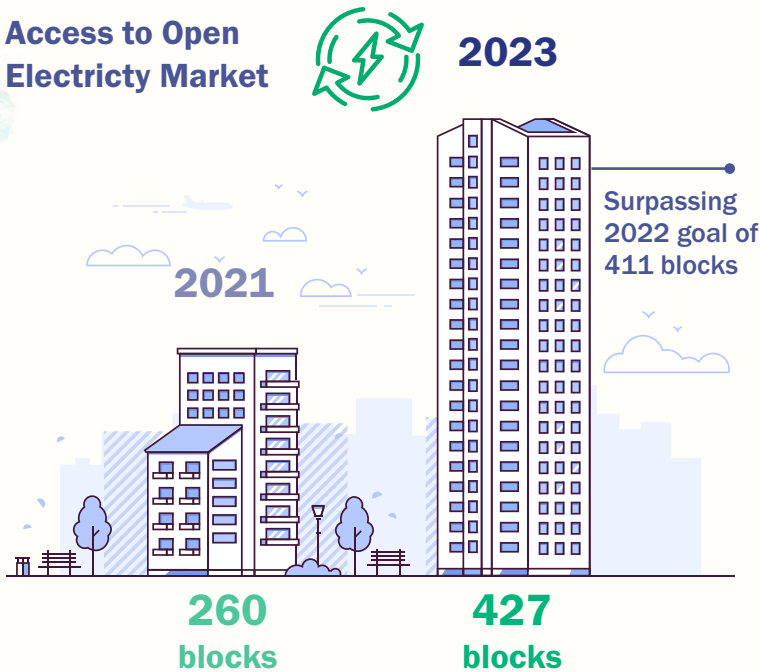
Holland-Bukit Panjang's solar power generation capacity has expanded dramatically in the past five years. From a mere six blocks in 2017, over 260 blocks in the town today have solar power panels installed—a whopping increase of more than 40 times!

The coverage of contestable electricity supply has also grown from 260 blocks to 411 blocks within the same period, which means more residents can enjoy savings in tariffs.



Sustainability
Clean Energy

Access to Open Electricity Market



Holland-Bukit Panjang is working towards being an **EV-ready town**, with

594
charging points

done by HBPTC.



By 2030, the amount of solar energy deployed in the country will be able to power more than **350,000 households** for a year.

By 2030, a total of **392 blocks** (80% of HDB blocks under HBPTC) will have solar panels.



212
blocks

are installed with solar panels, out of 500 blocks.

24
EV-charging points coming your way

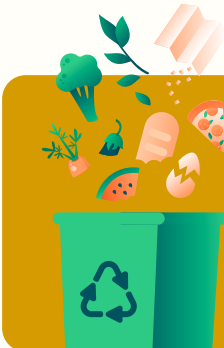
Sustainability
Closing the Waste Loop



The Town Council embraces the circular economy model as a way of being responsible stewards of the environment.

By minimising waste and practising conscious consumption, we will not only be kinder to our planet, but also use resources more efficiently.

The past two years have seen a number of zero-waste initiatives launched in our town to encourage residents to adopt greener practices in our everyday life. With the collective efforts of our residents and partners, Holland-Bukit Panjang can be a beacon of inspiration for sustainable town development.



Singapore generated 665,500 tonnes of food waste in 2020, a

11%

drop from 744,000 tones in 2019.



Sustainability

Closing the Waste Loop



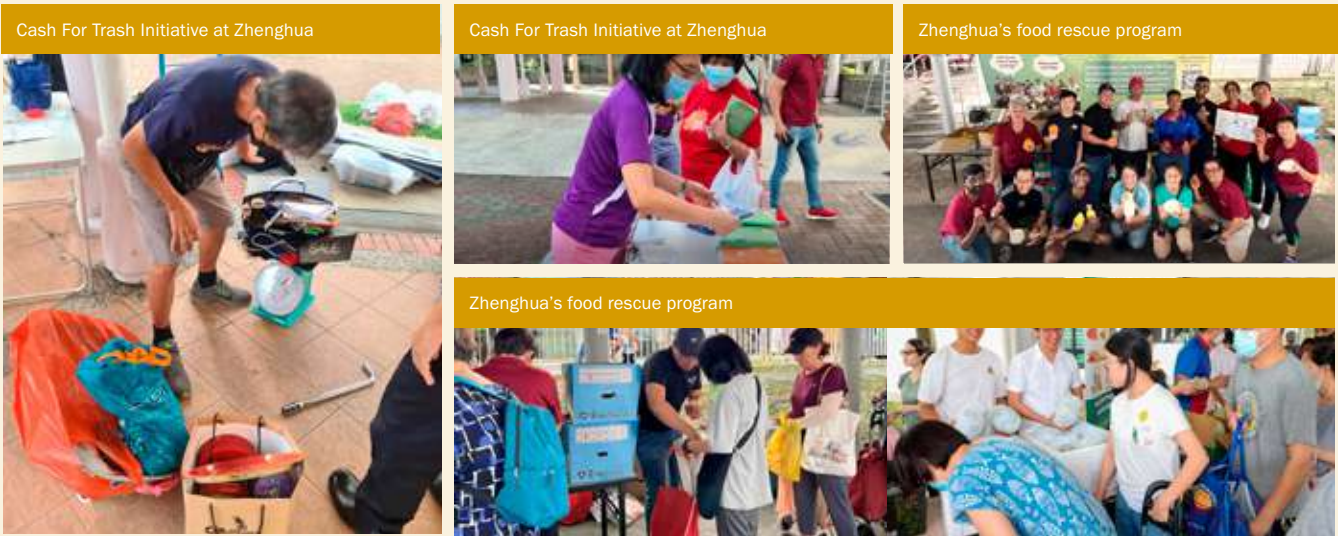
Creating awareness around **recycling and upcycling practices**

Students attend educational programmes to learn about recycling and upcycling practices.



Introducing **Cash-for-Trash** and **Food Rescue**

Our zero-waste programmes help us lead a more sustainable way of life, which in turn benefits the planet.



Sustainability

Green Spaces



Entrance to Rail Corridor - Bukit Timah Railway Station

Holland-Bukit Panjang is known for being a town rich in flora and fauna, where residents thrive alongside nature.

Green lungs in our neighbourhood offer us tranquil respite from the city-centre's bustle, and bring immeasurable benefits to our sense of well-being.

This drives us to continue introducing even more green spaces. With the opening of new community gardens and nature parks, residents can easily gather and enjoy the company of nature. In Holland-Bukit Panjang, nature is indeed at our doorstep.



A programme on wildlife education



Ulu Pandan Park connector

Green Corridor and Nature Parks

45 Green Areas under HBPTC

Prominent Parks

- | | |
|---|----------------------------------|
| • Bukit Panjang Neighbourhood 5 Park/ Pang Sua Pond | • Firefly Park |
| • Bukit Panjang Community Garden Trail | • Petir Park |
| • Senja Grand Park | • Clementi Neighbourhood Park |
| • Zhenghua Nature Park | • Bukit Panjang Butterfly Garden |
| • Chestnut Nature Park | |

Sustainability
Green Spaces



Bringing residents
closer to nature



Blk 316 Clementi Ave 4, Apr/May 2022



Blk 243 Bukit Panjang Ring Road,
23 Apr 2023



Pets Park at Senja Close, 27 Nov 2021



Blk 505 Jelapang Road, 20 May 2022



Blk 545 Bukit Panjang Ring Road,
10 Jun 2023



118 Clementi Street 13, 13 Nov 2021

Town Council

1,040 trees
planted, surpassing the goal of
1,000 trees by 2030

More than

31,467 trees
under our care



Field next to Blk 545 Bukit Panjang Ring Road,
10 Jun 2023



Open field opposite Chestervale
Condominium, 19 Nov 2022



Opening of a community garden



1,117
Community Gardeners

48
Community Gardens

Total plot size of
more than
10,000sqm



Zhenghua Primary School students learning about community gardening

Urban Farming
in multistorey carparks
2 completed in 2023



Zhenghua urban farmers



Bukit Panjang Community Gardeners Day



Zhenghua urban farm



Community

As we emerge stronger from the pandemic, we also recognise the importance of supporting the vulnerable groups among us and appreciating our everyday heroes. At the forefront of our work is fostering a resilient community with social bonds that transcend differences. It is only by coming together and uplifting one another that we can move forward as one.

12,200 residents have been engaged for the 3P (public, private and people) partnership.



Showing our artistic talents at the PAssionArts Festival



Co-creating our Town as One Community

The Town Council recognises the importance of co-creating our Town with our stakeholders. We do so by actively communicating and collaborating with our shared aspirations and needs to build active, diverse and inclusive communities with residents. We see the future of our town not just in the hardware of our amenities and facilities, but also in the bonds we share with our fellow neighbours and those who make possible the places we call home.



Aerial view of Firefly Park, Clementi Avenue 4



Residents jogging along Pang Sua Pond



Petir Park Cycling Path



Children enjoying the greenery at Zhenghua Nature Park
Submitted by Resident Chua Yew Teck



An evening of family time at Zhenghua Nature Park



Educating residents on dengue risk at Bangkit block

Community COVID-19



The COVID-19 pandemic presented unprecedented challenges for all of us. Throughout the pandemic, the Town Council undertook a series of public health measures to protect residents against the virus, including intensified cleaning and sanitation schedules.

The crisis also revealed the vulnerable groups among us—the elderly and the low-income, for example—who required the most support. Through outreach drives, the Town Council sought to engage them to understand their needs and render support such as the distribution of free masks and other necessities.



Lift sanitising with SDST coating



Lift sanitising with SDST coating

Within 2 weeks,

500

HDB residential lifts were sanitised and lift buttons coated with SDST coating

Mask Distribution

Members of the Town Council distributed masks and other essential items to the community as a gesture of care and support.



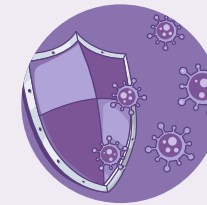
COVID essentials distributed to hawkers



Mask distribution to community staff



Mask distribution to elderly



Regular sanitisation of **high-traffic areas** so that residents can continue to enjoy public amenities.

Cleaner sanitising playground



Cleaner sanitising public table and seats



Cleaner sanitising letterboxes and notice board



Cleaner sanitising walkways and residential blocks



Cleaner sanitising drain system and refuse disposal boxes



Resident volunteers helped place **hand sanitisers** in lifts across the town

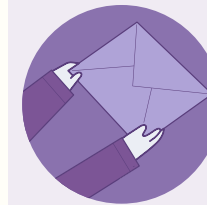
News articles featuring the self-disinfecting coating used in HDB lifts



Sanitisers placed in lifts by resident volunteers



Cleaner using self-disinfecting coating to sanitise HDB lift buttons



We recognised the labour of our workers with **Cleaners Appreciation Day**

Bukit Timah Cleaners Appreciation Day



Ulu Pandan Cleaners Appreciation Day 2022



Zhenghua Cleaners Appreciation Day 2022



Community

Partnership with Residents



Repurposing MRT parts in our town at the MRT depot



Prize presentation of the 2022 photo contest at Blk 532 Jelapang Road together with refurbished MRT seats in the background



Green Library launch at Blk 413 Saujana Road

The work of the Town Council is centred on residents' needs and well-being. We believe the best way to achieve this is through a consultative approach and involving the residents in the town's development.

Close collaboration and co-creation with residents have always been a cornerstone of our work. There have many successful initiatives launched in partnership with residents as the community takes ownership of the town's development. Together, we will shape the identity of Holland-Bukit Panjang and bring our town to greater heights.

10 sets

of MRT seats upcycled at HDB blocks



Sustainability Survey and Focus Group Discussions

To gather residents' views on sustainability efforts in their towns, HBPTC held a series of focus group discussions online between 8 July and 17 July in 2021, with 60 residents participating. These informative sessions allowed the Town Council to better understand residents' needs and concerns relating to environmental issues.

Screenshots of Focus Group Discussions



“ Build a network on the imperatives of food waste reduction with hawkers and incentivise.

Ethan
Discussion on "Low/Zero Waste Town"

Reduce energy consumption on the public lighting to achieve energy savings.

Rong Xu
Discussion on "Organic Development"



Cleaning and Greening for Residents, with Residents

Residents young and old were galvanised into action for these two meaningful events held in the various divisions.

LKY Planting event at Bukit Panjang



LKY Planting event at Ulu Pandan



Zhenghua Tree Planting and Litter Picking Event at Jelapang Road (May 2022)



Bin It at Bukit Timah



Community

Caring for our Workers



Zhenghua Cleaners Appreciation Day

Now that we have mostly returned to our pre-pandemic routine, we also remember the contributions of our frontline workers and those who provide essential services such as our block cleaners. Without these everyday heroes, our lives would have come to a grinding halt.

The Town Council has carried out appreciation events for these workers to acknowledge their invaluable contributions to society, particularly during the pandemic. The future of Holland-Bukit Panjang rests on our collective efforts, and everyone has a role to play in shaping the society we wish to see.



145 cleaners and migrant workers—Singapore's unsung heroes—work hard to keep our living environment clean and comfortable



Cashew Cleaners Appreciation Day



CV Hari Raya lunch



CV Hari Raya lunch

Residents with their Favourite Town Council Staff



“I truly appreciate our block cleaner for his dedication to the needs of our residents. We are indeed blessed to have such a considerate and thoughtful worker!”

Mr Chandramogan s/o Muthayya
Clementi Avenue 6 Resident



“I'm very impressed with the way foreman Safiqui manages cleaners. He will always be there to supervise them to ensure they do a good job.”

Mr Zulqarnain Bin Zainol Rashid
Bangkit Road Resident



“Mr Subramaniam is a very dedicated property officer, always on the ground addressing municipal issues and resolving residents' complaints.”

Mr Tan Koon Sheng
Fajar Road Resident



Appreciation activities with Town Council workers



Appreciation Dinner in Ulu Pandan



Appreciation event at Bukit Timah



BBQ dinner with Mr Liang



BBQ dinner with Edward

Building an Even Better Tomorrow

Changes are afoot in Holland-Bukit Panjang to further enrich lives and build an inclusive environment.

From improved barrier-free accessibility to clean energy projects, discover the exciting initiatives and plans you can look forward to in your town—as we collectively work towards a brighter future that leaves no one behind.

Building an Even Better Tomorrow

Bukit Panjang	44
Bukit Timah	46
Cashew	48
Ulu Pandan	50
Zhenghua	52
Action for Green Town	54



Major completed projects for Bukit Panjang

1. Upgraded Community Garden at N2 Park Blk 210 Petir Road
2. Neighbourhood Renewal Programme/ELU/Repairs and Redecoration at Blks 436–442 and 447–453 Fajar Road/ Bukit Panjang Ring Road
3. Bukit Panjang Cycling Network
4. Home Improvement Programme at Petir Road, Pending Road, Bangkit Road, and Bukit Panjang Ring Road
5. Reading corner at 413 Saujana Road
6. Indoor gym at Blk 434 Bukit Panjang Ring Road

Upcoming Initiatives

1. Sports In Precinct at Bukit Panjang N2 Park
2. Lift Upgrading Programme at Blocks 239 Bukit Panjang Ring Road, 408 Fajar Road, 101 & 107 Gangsa Road, 124, 129, 228 & 233 Pending Road
3. Repairs and Redecoration 101-129, 201-233 Petir/Pending/Gangsa Road, 234-260, 270-277 Bukit Panjang Ring Road/Petir/Bangkit Road.
4. Home Improvement Programme at Fajar Road, Saujana Road and Bukit Panjang Ring Road
5. New Dog Run Park

Building an Even Better Tomorrow

Bukit Panjang

Message from Mr Liang Eng Hwa

Bukit Panjang holds a special place in my heart. I grew up in this town, and later was privileged with the opportunity to give back to the community by serving our residents for the last two decades.

Today, our town is more senior-friendly and accessible, with many family-oriented amenities and features. We have upgraded lifts, improved homes and enhanced neighbourhoods with sheltered walkways and new fitness equipment. Residents enjoy convenient access to medical services and care facilities at Bukit Panjang Polyclinic. A wide selection of food is also within reach at the Bukit Panjang and Senja hawker centres.

Residents have shared with me concerns about the rising cost of living amid global inflationary pressures. I am glad that initiatives in Bukit Panjang have helped to provide some relief. These include the \$1 kopi-o/teh-o deal as well as discounted meals when residents bring the Bukit Panjang Cares tingkat for their takeaways. I am grateful to the participating merchants for chipping in for these meaningful projects. We will continue to explore new initiatives to support our residents, in addition to the support measures from the government.



Zhenghua Connects @ Senja Hawker Centre



Community Garden opening



Opening of Cycling Path



Fajar Indoor gym



Bukit Panjang Polyclinic

Our residents are what makes our town special. Keen gardeners tend community gardens all around Bukit Panjang. Libraries installed by residents at the void decks promote caring and sharing and are a thoughtful way to redistribute children's books. Volunteers, young and old, stepped up to help needy families with food and groceries assistance. It is truly wonderful to witness us coming together to help one another and make our town a lovely home.

Going forward, we will continue to work hard to provide an environment for residents to thrive and connect with each other. Collectively, we can make Bukit Panjang a vibrant, gracious and sustainable home for all.



“

Our residents are what makes our town special... It is truly wonderful to witness us coming together to help one another and make our town a lovely home. Going forward, we will continue to work hard to provide an environment for residents to thrive and connect with each other.

MR LIANG ENG HWA

Member of Parliament for Bukit Panjang SMC
Chairman of Holland-Bukit Panjang Town Council



Major completed projects for Bukit Timah

1. Home Improvement Project at Toh Yi Drive
2. Repairs and Redecoration at Toh Yi Drive (nearing completion)
3. Covered linkway from Blk 312C to 304 Clementi Avenue 4
4. Clementi NorthArc estate
5. Left Turn for Exit 26A Expressway of the PIE
6. Construction of community plaza with barbecue pits at Blk 307 Clementi Avenue 4

Upcoming Initiatives

1. Bukit Timah Integrated Development with Community Building located next to Beauty World MRT Station
2. Repairs & Redecoration to 32 Blks at Meadows, Zone 5, Gateway and Golden Kismis (Blk 21) Clementi Avenue 4, Clementi Ave 6 and Toh Yi Drive
3. Installation of bicycle racks with shelter at Blk 311 Clementi Avenue 4
4. Construction of Community Garden at Blk 208 Clementi Avenue 6

Building an Even Better Tomorrow

Bukit Timah

Message from Ms Sim Ann

Bukit Timah division has gone through major changes over the last two years. In estate improvement, we have completed the covered walkways along Firefly Park. This means there is now a seamless and barrier-free connectivity all the way from the blocks at Clementi Avenue 6 and Avenue 4 to Clementi MRT. This also includes Clementi NorthArc, our latest completed housing project that residents are now moving into. We welcome all our new residents, and I am looking forward to getting to know you.

Other key ongoing projects include the community pavilion at Block 306 Clementi Avenue 4, which is going through a major facelift to hold bigger capacity and more purposes, and the Home Improvement Programme at Toh Yi estate that is now very close to completion. Residents in these neighbourhoods can soon fully enjoy their upgraded homes and estate. In addition, the open plaza at Block 307 Clementi Avenue 4 is being refurbished; once ready, residents can look forward to using the space for community events and gatherings.

A big upcoming highlight is Bukit Timah Community Building — an integrated facility with a market and hawker centre, a community club, an indoor sports hall, library and senior-centric amenities, among others. This will be located conveniently next to Beauty World MRT station.

The COVID-19 pandemic has taught us many lessons. For me and my team, the crisis affirmed our belief in the importance of going digital. Even before the pandemic struck, we had been building our digital outreach capabilities, and this proved to be tremendously useful when the lockdown happened.

A key component of our digital outreach was the messaging tool, WhatsApp. It was very heartening that there were so many offers



Bukit Timah National Day Celebration



Upcoming Bukit Timah Hub



Upcoming Bukit Timah Hub



Community pavilion at Blk 306 Clementi Avenue 4



Barrier-free connectivity from the park to Clementi MRT station, the blocks at Clementi Avenue 6 and Clementi NorthArc



Open plaza at Blk 307 Clementi Avenue 4



Covered walkway in Firefly Park

of help from residents via WhatsApp at the height of the pandemic. By leveraging these platforms during a time when we could not gather physically helped to not only maintain but also strengthen our bond and engagement with residents.

A related initiative in Bukit Timah was the creation of a 'green registry' for residents. This involved gathering residents' email addresses and communicating with them electronically. At the same time, we also asked residents whether they preferred to receive hardcopy or digital communications, and the Town Council then adapted the mode of communication with each resident accordingly. This is part of Bukit Timah's digital transformation, which allows us to engage with each other more effectively while also promoting greener practices.

Bukit Timah's greatest assets are all of you — our residents. You have provided us with so many excellent ideas and suggestions on how to improve our estate, and we have tried to implement each one of them as best as we can. My team and I are grateful for the residents' active participation in shaping the town, making it a comfortable and endearing home. We hope to continue to make you feel heard and to serve you as one Bukit Timah.



“

My team and I are grateful for the residents' active participation in shaping the town, making it a comfortable and endearing home.

MS SIM ANN

Senior Minister of State,
Ministry of Foreign Affairs &
Ministry of National Development
Member of Parliament for Holland-Bukit Timah
GRC (Bukit Timah)
Elected Member of Holland-Bukit Panjang
Town Council



Major completed projects for Cashew

- 1. Covered linkway from Blk 174 Lompang Road to overhead bridge lift lobby along Bukit Panjang Road
- 2. Covered linkway at Blks 173 Gangsa Road and Blk 174 Lompang Road to bus stop along Bukit Panjang Road
- 3. Covered linkway from Blk 168 Petir Road to linkway along Petir Road
- 4. Roof over existing barrier-free access ramp at Blk 146 to Blk 152 Gangsa Road
- 5. Repairs and Redecoration to 29 blocks: Blks 152-155, 163-168, 533-545, 601-606 Gangsa/Petir/Jelapang/Senja/Bukit Panjang Ring Road
- 6. Repairs and Redecoration to 31 blocks: Blk 130-151, 133A, 170-176, 171A Petir/Gangsa/Lompang Road and upgrading works to Petir Park

Upcoming Initiatives

- 1. New Built to Order (BTO) flats
- 2. Lift Upgrading Programme at Block 130 Cashew, 147 Ganga and 151 Petir Road
- 3. Repairs and Redecoration to 15 blocks: Blk 177-180, 181-185, 607-612 Lompang/Jelebu/Senja/Bukit Panjang Ring Road
- 4. New drop-off point at Block 172 Gangsa Road
- 5. New covered linkway over existing barrier-free access ramp from Blk 611 Bukit Panjang Ring Road to LTA linkway

Building an Even Better Tomorrow

Cashew

Message from Dr Vivian Balakrishnan

Our community came together during the pandemic to extend care and mutual support to fellow neighbours in need. We have emerged from this crisis stronger, more cohesive and with greater trust. As life returns to normal, we will focus on building stronger, closely knit communities in Cashew. We will press on with upgrading and infrastructure improvements to meet residents' needs.

Going digital has made daily life more convenient. But we also want to help everyone stay safe online. We have set up the SG Digital Office at Senja-Cashew Community Club. It serves as a touch point for Digital Ambassadors to help our residents, especially seniors, learn digital skills and tips on how to stay safe and avoid scams.

We are also paying attention to mental health. There will always be moments in life when all of us need to lean on someone for support. We recently launched 'Lean on Me', a mental health initiative for Holland-Bukit Timah and Bukit Panjang. We will provide resources and networks to create an inclusive town where no one is left alone regardless of age or circumstances. We will also spread the message through beautiful artworks around our town.



'Lean on Me' at Pang Sua Pond



Movie screening at Pang Sua Pond



Hoopfest basketball tournament



Pulse! e-Sports festival



Clean up at Cashew



Cashew durian party at Petir Park



Cashew durian party at Petir Park

Meaningful relationships are essential for health and happiness. We are always seeking to build new means of engagement with our residents and strengthen networks within our community. For example, we are starting bimonthly movie screenings at the iconic Pang Sua Pond. Our Cashew Youth Network has also been actively proposing fresh ideas, putting together bigger, exciting events that appeal to young people, such as the Hoopfest basketball tournament and the Pulse! e-Sports festival.

We must treasure our family, friends and community. We are grateful for the many suggestions that our residents have shared. I hope we will continue working closely together, helping our seniors age in place, creating opportunities for neighbours to connect and bond, and preserving the *gotong royong* spirit in our town.



“

As life returns to normal, we will focus on building stronger, closely knit communities in Cashew. We will press on with upgrading and infrastructure improvements to meet residents' needs.

DR VIVIAN BALAKRISHNAN

Minister for Foreign Affairs
Member of Parliament for Holland-Bukit Timah GRC (Cashew)
Elected Member of Holland- Bukit Panjang Town Council



Major completed projects for Ulu Pandan

1. Covered linkway between Blk 6 Ghim Moh Rd to Ulu Pandan Community Club
2. Covered linkway between Blk 30 Ghim Moh Link to precinct drop-off point
3. Covered linkway between Blk 31 Ghim Moh Link to precinct drop-off point
4. Covered linkway between Blk 3 Ghim Moh Road to bus stop along Ghim Moh Road
5. Drop-off point with covered linkway at Blk 111 Clementi St 13
6. Drop-off point with covered linkway at Blk 104 Clementi St 14

Upcoming Initiatives

1. Barrier-free access ramp from Empress Road Market to nearest bus stop
2. Sheltered walkway in front of Blks 3 and 6 Ghim Moh Road
3. Paved entry point for Blks 1-6 Ghim Moh Road to the Rail Corridor
4. Redecoration of Ghim Moh Gardens estate
5. New Sports SG development next to Ulu Pandan Canal coming to Sunset Way

Building an Even Better Tomorrow

Ulu Pandan

Message from Mr Christopher de Souza

Despite the COVID-19 pandemic, I am glad to have worked with the Town Council to continue delivering much-needed improvements to our estates. Some of the highlights include the sheltered pavilion at Blk 18 Ghim Moh Road which has become a well-loved community space; the sheltered drop-off point at Blk 111 Clementi Street 13; and enhanced connectivity in the Ghim Moh Edge precinct with covered linkways, footpaths, a sheltered barrier-free access ramp and staircase. At the same time, we also carried out repair and redecoration works at Sunset Way and Farrer Gardens, as well as the installation of more solar panels and electric vehicle charging points.

The pandemic pushed us towards new ways of working. Even though we could not conduct house visits and Meet-the-People Sessions (MPS), we continued communicating with residents through other means such as email, social media, phone calls and virtual meetings. In Ulu Pandan, the pandemic also prompted the acceleration of digitalisation to serve our residents better. We digitalised our MPS processes to ensure more rapid responses to appeals, and introduced the Ulu Pandan Community Portal for residents to receive timely news on the neighbourhood and as an additional avenue to provide feedback.



Ulu Pandan Community Garden



Movie screening at Ulu Pandan



Active Ageing Family Day 2023



Ulu Pandan Deepavali 2022



Hari Raya celebration



Chinese New Year walkabout at Ghim Moh Market



Blk 30/31 Precinct drop-off point and linkway

I am looking forward to many more improvement projects in our neighbourhoods. These include a barrier-free access ramp for greater accessibility from Empress Road Market to the nearest bus stop; a sheltered walkway connecting Blks 1–6 Ghim Moh Road to Ulu Pandan Community Club; a paved entry point for Blks 1–6 Ghim Moh Road to the Rail Corridor; and an extensive repair and redecoration project for the entire Ghim Moh Gardens estate, including much anticipated improvements to the beloved Ghim Moh Market and Food Centre.

I hope Ulu Pandan can continue to be a warm, green and welcoming home for all. From our youngest to our most senior residents, my team and I are proud to serve each and every one of you.



“The pandemic pushed us towards new ways of working. Even though we could not conduct house visits and Meet-the-People Sessions, we continued communicating with residents through other means such as email, social media, phone calls and virtual meetings.”

MR CHRISTOPHER DE SOUZA

Member of Parliament for Holland-Bukit Timah GRC (Ulu Pandan)
Vice-Chairman of Holland-Bukit Panjang Town Council



Major completed projects for Zhenghua

1. Covered walkway from Blks 457 to 546A Segar Road
2. Children's playground at Blk 635C Senja Road
3. Covered walkway at Blk 550A Segar Road
4. Urban Farms in the multistorey carpark at Blk 505A and 510A Jelapang Road
5. Dog Run Park near Blk 550 Segar Road
6. Segar Community Hall next to Zhenghua Nature Park
7. Pets Park at Segar Gardens beside Blk 480A Segar Road

Upcoming Initiatives

1. Zhenghua Community Club
2. Senior Care Centre at Blk 645 Senja Close
3. NParks Park Connector linking Zhenghua Nature Park with Chestnut Nature Park and Pang Sua Canal
4. Repairs and Redecoration Project at Blk 465-484 Segar Road, 613-624 Bukit Panjang Ring Road/Senja Road, 650-656 Senja Road/Senja Link

Building an Even Better Tomorrow

Zhenghua

Message from Mr Edward Chia Bing Hui

During the pandemic, residents came together to take care of one another, and this has been nothing short of inspiring. I am thankful for the unwavering support and solidarity from our residents in those challenging two years.

Despite the difficulties, we continued to bring about improvements and new developments in Zhenghua. Most recently, we opened Segar Community Hall, which offers a versatile space for community gatherings, events and educational programmes.

In 2021, we unveiled the Pets Park near Blk 550 Segar Road. This dedicated park for pets provides a safe and engaging space for animals and their owners to socialise, exercise and build stronger bonds.

One of the major highlights in recent years is the opening of Senja Hawker Centre—a community dining room where residents from all walks of life can meet each other and enjoy a delicious meal. Just as important as sustenance is the nourishing of minds, and both can be found at the hawker centre, which also features a community library.

In terms of sustainability efforts, we implemented urban farming initiatives at Blks 505A and 510A Jelapang Road where residents can grow fresh produce and learn more about urban agriculture. Besides offering educational opportunities in partnership with schools, these commercial urban farms also provide meaningful part-time jobs. These initiatives demonstrate our commitment



Zhenghua Family Fiesta at Segar Community Hall



Senja Hawker Centre opening



New Park Connector adjacent to Blossom Residences connecting to Bukit Panjang PC



Food Rescue 2022



Racial Harmony Carnival 2023



New Zhenghua Community Club

to creating a dynamic and inclusive environment that reflects the needs and aspirations of our community.

In terms of upcoming developments, residents can look forward to the upgraded Zhenghua Community Club, which will be equipped with a wide array of facilities that cater to diverse interests and age groups. We will also be launching a Senior Care Centre at Blk 645 Senja Close, which will provide daycare for seniors as well as various forms of support for them and their caregivers.

Another exciting project on the horizon is the NParks Park Connector, linking Zhenghua Nature Park with Chestnut Nature Park and Pang Sua Canal. This new cycling network allows residents to exercise amid nature and commute safely using a greener mode of travel.

Looking ahead to the next two years, my vision for Zhenghua is one of growth, unity and shared prosperity. By working collaboratively, we can build upon our community's strengths and create a place where every resident feels valued and engaged. As we move forward, I am excited to see how our collective efforts will shape the future of our town.



“

By working collaboratively, we can build upon our community's strengths and create a place where every resident feels valued and engaged.

MR EDWARD CHIA BING HUI

Member of Parliament for Holland-Bukit Timah GRC (Zhenghua)
Vice-Chairman of Holland-Bukit Panjang Town Council

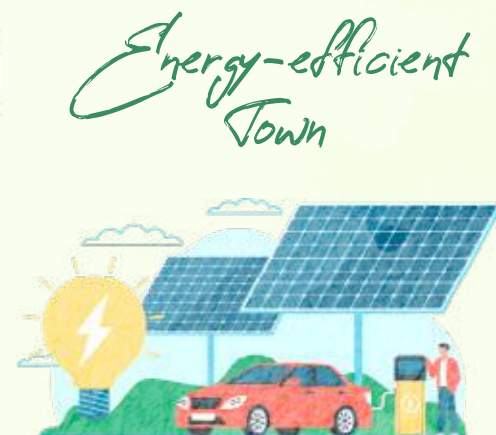
Action for Green Towns



Mr Edward Chia Bing Hui
Sustainability Champion
Holland-Bukit Panjang Town Council

To enhance sustainability measures in its estates, Holland-Bukit Panjang Town Council will join 14 other People's Action Party town councils to align its green initiatives with the nationwide SG Green Plan 2030.

As a pioneer in the adoption of sustainable town management practices, Holland-Bukit Panjang Town Council (HBPTC) is committed to aligning itself with the Action for Green Towns initiative, a joint collaboration among the 15 People's Action Party (PAP) town councils. The HBPTC Sustainability Workgroup is co-led by Sustainability Champion and HBPTC Vice-Chairman Edward Chia and HBPTC Vice-Chairman Christopher de Souza. The workgroup will partner residents as well as sustainability advocates in the industry, civil society and non-governmental organisations to co-create projects on the ground. We will explore ways to inculcate sustainable habits through infrastructure development. By encouraging residents to make greener everyday choices, we hope to realise our vision of a zero-waste, energy-efficient and greener town.



What we have done

- The Cash-for-Trash initiative incentivises residents to recycle more by exchanging their recyclables for cash.
- Food rescue programmes reduce waste by collecting food items from supermarkets and other sources to be redistributed to residents.
- The new larger-capacity Bloobins can now hold more recyclables.
- Bukit Panjang is now fully illuminated by LED lighting, 9 years ahead of their 2030 goal.
- 202 blocks were installed with solar panels as of March 2023 to conserve energy.
- Installed more electric vehicles (EV) charging points (up to 24 total) to encourage the switch to EV to reduce carbon emissions.
- Total of 48 community gardens across the 5 divisions including 2 new community gardens in Bukit Panjang.
- More than half of the original 2030 goal of 1,000 trees have been planted.
- Urban farming on the roof of multistorey carparks has beautified landscaping.

Major developments in our town under Action for Green Towns



Footbridge and ramp access @ Holland Grove



Residents participated in Zhenghua Food Rescue



LKY100 Tree Planting at Block 234 Pending Road



LKY 100 Tree Planting Event at Block 234 Pending Road

In line with our zero-waste vision, the Town Council is committed to further reducing the volume of waste produced in our town, particularly food waste. This is achieved through initiatives such as food rescue programmes as well as continual education to encourage residents to adopt zero-waste habits.

We support infrastructural enhancements that employ clean energy, yet are cost-effective and resource-efficient. Some of these environmentally friendly changes include the installation of LED lights and solar panels around our town.



LKY 100 Tree Planting Event at Sunset Way



Rail Corridor North | Credit: NParks



Tree Planting Event at Ulu Pandan



Tree Planting at Bukit Panjang



Bukit Timah Weeding Event

Holland-Bukit Panjang is known for its abundant greenery. We will continue to protect and enhance our natural environment for all our residents to enjoy. Therefore, we have opened more community gardens, launched the Firefly Park in Clementi, and planted many more trees.

On the Horizon

Holland-Bukit Panjang is a town that caters to all, across generations and regardless of ability. True to the People's Action Party's promise of bringing a better quality of life for residents, the HBPTC has created homes full of possibilities.

As you have seen in this progress report, the Town Council has much to be proud of. We will continue enhancing our neighbourhoods with new amenities and innovative solutions.

Climate change, the greying population and the rising cost of living are strong headwinds facing all of us. We aim to reduce their impact by focusing on sustainability, diversity, inclusivity and fiscal prudence.

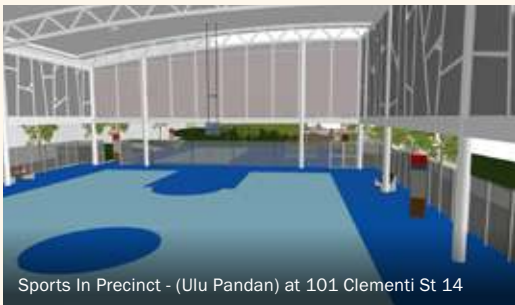
Town management is not just about built infrastructure, but also fostering communities. As we look ahead, HBPTC strives to continue working alongside residents to fully realise the potential of this beautiful town.

– MR LIANG ENG HWA

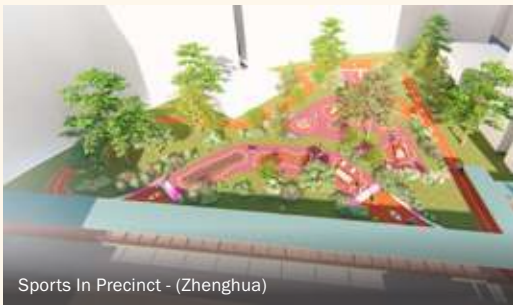
Member of Parliament for Bukit Panjang SMC
Chairman of Holland-Bukit Panjang Town Council



Upcoming projects



Sports In Precinct - (Ulu Pandan) at 101 Clementi St 14



Sports In Precinct - (Zhenghua)



Sports In Precinct - (Bukit Panjang N2 Park)



Active Ageing Centre in Zhenghua



BTO new flats in Cashew
Source: Housing & Development Board website

Acknowledgements

Holland-Bukit Panjang Town Council would like to thank all our residents, partners and stakeholders for your unwavering support in the past two years. Our town and estates have seen a steady stream of improvements spanning infrastructure, sustainability and community as detailed in this midterm report.

We have come a long way in creating a home we love and cherish today. But our work does not stop here: the Town Council strives to serve you and your families better. We will do this by taking your feedback and suggestions seriously, and deploying our resources as best as we can to build a town that the residents envision.

We hope that you will continue to participate in the collective effort of developing our town and fulfilling the potential of Holland-Bukit Panjang. The Town Council looks forward to serving you in the coming years. Together with you, we eagerly await the changes to come for Holland-Bukit Panjang!

We would like to extend our heartfelt gratitude and appreciation to the following individuals, organisations, and entities for their steadfast support, dedication, and meaningful contributions towards the enhancement of our community. Your efforts have made a significant impact, fostering a sense of unity and progress within our neighbourhoods:

Residents: Mr Zulqarnain Bin Zainol Rashid, Mr Tan Koon Sheng, Mr Liew Ngo Keh, Ms Yvonne Looi, Ms Jananee Palanisamy, Ms Rani S, Mdm Siti Hairunisa, Ms Rosepriya and family, Mr Chandramogan s/o Muthayya, Mdm Jenny Yim, Mr Nathaniel Woo, Mr Jason Lee

Bukit Timah, Bukit Panjang, Cashew, Zhenghua, Ulu Pandan CCCs, Grassroots Organisations, PCFs and volunteers, Municipal Service Office, Housing & Development Board, National Parks Board, Northwest CDC, Ministry of Transport, Land Transport Authority & SMRT Corporation, Public Utilities Board, Energy Market Authority, National Environment Agency, Singapore Food Agency, Urban Redevelopment Authority, Singapore Land Authority, Ministry of Education, Infocomm Media Development Authority, Ministry of Manpower, Public Hygiene Council, Society for the Prevention of Cruelty to Animals, Singapore Sports Council, National Youth Council, Ministry of Health, National University Polyclinic, Senja Care Home and Vanguard Day Care, Action for Green Towns, Cash for Trash Programme, Food Rescue Programme, Lean On Me Programme Organising Committees, Laselle College of the Arts, Zhenghua Primary School, HealthServe Ltd, Migrant Workers Centre, Chye Thiam Maintenance Pte Ltd, Maint-Kleen Pte Ltd, LS2 Services Pte Ltd, SG Recycle Pte Ltd, ATS Landscaping and Construction Pte Ltd, ALBA E-Waste and Recycling, Digital Plus, HoopFest, SG Digital Office, St Luke Eldercare, REACH Community Service Society and FEIYUE Community Services.



Contact mailbox@hbptc.org.sg for any suggestions or collaborations





HOLLAND-BUKIT PANJANG
TOWN COUNCIL

A Home of
Possibilities!